

## Covid 19 Vaccinations

Patients are now able to book for their Covid Vaccinations through the National Booking System on the NHS Website. Patients, who do not have access to the internet, can call 119 service to book on their behalf.

## Pharmacy Referral – DID YOU KNOW?

You can now be referred for an NHS Community Pharmacist Consultation Service, for Lower Acuity Conditions such as Colds, Congestion, Ear or Eye Problems and many more. This can be offered as a Face to Face or Telephone Consultation if you are unable to get an appointment with the GP.

**Signposting Guide** In order for the receptionist to **signpost** you to the correct clinician, they will need to ask you some questions regarding your condition. It would be greatly appreciated if you could co-operate to ensure you are booked with the best-equipped clinician to deal with your condition.

Other Healthcare Professionals can deal with many Doctors appointments. Please look at our guide on signposting to find out the most appropriate Healthcare Professional.

### Healthcare Assistant:

B12 Injections  
Blood Pressure Checks  
Flu Vaccination (excl: Pregnant Women)  
Follow up Dressings  
New Patient Medicals  
NHS Health Check  
Pneumonia Vaccination  
Removal of Stiches  
Shingles Vaccination

### Routine Annual Reviews Over 18yrs Only

### Nurse Practitioner:

#### Minor Ailments

Chest Infection  
Cough & Cold  
Diarrhoea + Vomiting  
Ear Ache  
Sore Throat  
UTI

#### Chronic Disease Reviews

Asthma Review  
Dementia Review  
Learning Disability Health Check  
Mental Health Review

### Practice Nurse:

#### Minor Ailments

Excl: Under 18s

Cervical Screening  
Childhood Immunisations  
Contraception Injections  
Dementia Reviews  
Flu Vaccination  
Initial Wound Checks  
Learning Disability Health Check  
Mental Health Review  
Nasal Flu Spray  
Travel Advice & Vaccinations

### Physiotherapist:

Our GPs can refer to our in House Physiotherapist for patients who have a variety of conditions.

**Pharmacist:** We have two Clinical Pharmacists linked to the surgery who mainly deal with Medication Reviews and Minor Ailments and Asthma Reviews.

**Care Coordinator:** Our Care Coordinator reviews patients' needs to help them access services that will support them and help them understand how to manage their own care and wellbeing. This may involve referring patients for Smoking Cessation to encourage patients to stop smoking, or involve referring them to Social Prescribing where patients are advised on help with things such as Mental Health, Social Isolation, Substance Misuse and many more.

